

INSURANCE

BILLING CARD

MH/ PRINT / 0007 / BILL / FO



Patient Name

Mr. SOMAN PILLAI

70/Male/MHM202407374

06/10/2024/1PM2024000929

IP No.

Dr. VAISHNAVI GANESAN

Room No.



D.O.A. 6/10/24 Time 9:30 PM

Rent Per Day 7600/-

TRANSFER DETAILS

Date	Time	From	To	Sister Signature
06/10/24	11:35pm	ER	ICU	PN Mohanap 2240
10/10/24	10:30 PM	OT	TW	Shyl 3169
12/10/24	5:40pm	TW	2nd floor (308)	SR 3188

OPERATION THEATRE

DJ SENTHIL CHARGE - 1,155/-

Date	: 10/10/24	OT No.	: OT-I
Surgeon	: DR. KARTHIKEYAN	Start Time	: 10:00 PM
Asst. Surgeon	:	End Time	: 10:20 PM
II Asst. Surgeon	:	Dis. Pack	:
III Asst. Surgeon	:	Diathermy	:
Anaesthetist	: DR. SENTHIL KUMAR	C-Arm	:
OT Nurse	: JASON	Arthroscopy	:
Name of Surgery	: (Pt) UPL + MYOTOMY	Laproscopy	: LIGHT SOURCES & CAMERA USED
	: (Pt) DJ SENTHIL	Sevoflurane / Isoflurane	:
	: & CIA	Inj. Fentanyl	: USED 0.1 ML
		Others	:

MONITOR

Date	Start	Date	Disconnect	Date	Start	Date	Disconnect
06/10/24	11:35pm	12/10/24	5:40pm				

OXYGEN

Date	Start	Date	Disconnect	Date	Start	Date	Disconnect
06/10/24	11:35pm	09/10/24	11:40am				
10/10/24	10:30pm	11/10/24	4 AM				

SYRINGE PUMP

VENTILATOR

ALPHA BED / SCD PUMP

Date	Start	Date	Disconnect	Date	Start	Date	Disconnect

2024092024255353005026

OPERATION THEATRE

Date :	OT. No. :
Surgeon :	Start Time :
I Asst. Surgeon :	End Time :
II Asst. Surgeon :	Dis. Pack :
III Asst. Surgeon :	Diathermy :
Anaesthetist :	C-Arm :
OT Nurse :	Arthroscopy :
Name of Surgery :	Laproscopy :
	Sevoflurane / Isoflurane :
	Inj. Fentanyl :
	Others :

LABORATORY

6/10/24	ABU E67 (7218) Ureteric (7219) Urine & Blood (7220)
7/10/24	PCT (7221) CBC, RFT, LFT CRP (7225) peripheral smear (7226) TFT (7233) ABG E67 (7237) Dengue profile (E110) 199, 19m, N3, Blood grouping typing (7235) ABG (E67) (7248)
8/10/24	CBC, RFT, LFT PT INR (7260) Serology elisa (7261) ABG (E67) (7269)
9/10/24	B7, CT (manual) platelet counting, PT, APTT, fibrinogen, CBC, RFT, LFT (7302) PT (7301) ABG E67 (7319) 4pm platelet (7320)
10/10/24	platelet (7361), platelet (7089) platelet (7429)
12/10/24	U/C, Urine, creps, Platelets (7452) platelet (7470)
14/10/24	CBC (7506)
15/10/24	Tc (plate) RFT (7541)

[illegible]

06/10/24	10 (7218)			
7/10/24	1 (7238) 1 (7241) + 10 (7251)			
8/10/24	3 (7278)			
9/10/24	7 (7305) + 1 (7319)			
10/10/24	2 (7344) + 10 (7347) + 1 (7390)			
11/10/24	3 (7457)			
12/10/24	2 (7459) 1 + (7471)			
13/10/24	1 + (7471) 2 + (7541)			
14/10/24	1 + (7511) 1 + 1 (7545)			
15/10/24	1 (7545) + 1 (7554)			
Date	PHYSIOTHERAPY			

PHYSIOTHERAPY

[illegible]

[illegible]

PHARMACY		AMBULANCE
OT DRUGS REPLACED	: Total Sale: Rs. 115859/-	Ambulance Pick up
BILL CLEARED	: [Ins credit]	From vijaya hospital
RETURNS CHECKED	: Time: 9.55 pm.	home away.

Other Procedures : (specify) :-

06/10/24 CBD done by DR ER. Endoscopy -
07/10/24 1 unit SDP Chennai Blood bank ✓
08/10/24 FFP 2 unit Medway Blood bank ✓
08/10/24 SDP 2 Unit Chennai blood bank ✓
09/10/24 SDP 2 unit Chennai blood bank ✓
10/10/24 SDP 1 unit Chennai Blood bank ✓
1. CATHETERIZATION PROCEDURE
DONE OT AT 10.20 PM
ON 10/10/24.

Admission Officer

For
R. P. ...
Sister in charge



Medi Assist Insurance TPA Pvt. Ltd.

2. E-card 3. Claims 4. Plan hospitalization 5. Hospitals



XAP40236217

Date :15 Oct 2024

To,

The Administrator / Medical Superintendent,
Midway Hospital,
NO PC7 & PC7A, BLOCK 4, BHARATHI SALAI, NOLAMBUR, MOGAPPAIR WEST, CHENNAI 600037
Hospital ID: (298583)
Rohini ID: 8500080475298

Dear Partner,

With reference to your request (40236217) for final cashless pre-authorization, we hereby authorize INR 78187 against your final bill amount INR 869887. The details of the pre-authorization are as follows:

Patient Details

Patient Name	Soman Pillai S
Relation to Primary Beneficiary	Father
Age	70
Gender	M
Insurance Company	The New India Assurance Co. Ltd
Medi Assist ID	5098183051
Policy Holder	IDFC FIRST Bank Limited
IP No.	
Policy No.	92000034240400000067_Topup
Policy/Plan Period	30 Jun 2024 to 29 Jun 2025
Primary Beneficiary	Bindhu S S
Insurer Claim No	TP00392008024901970888
Insurer Member ID	MEMBER41927

Treatment Details

Provisional Diagnosis	Urinary tract infection, site not specified
Expected/Actual Date Of Admission	06 Oct 2024
Treating Doctor	VAISHNAVI GANESAN
Procedure / Treatment Planned	Ureterscopy-Examination procedures on ureter (URS)
Estimated/Actual Date of Discharge	15 Oct 2024
Room Category Occupied	Single private room
Length Of Stay	9
Eligible Room Category	Single Ward (Private / Special / Executive Ward)

Total Authorized amount Rs 78187 (Seventy Eight Thousand One Hundred and Eighty Seven).

Authorization Remarks :

THIS IS CONTINUATION POLICY FOR BASE AMOUNT OF RS 350000.

Authorization Summary

Total bill amount (INR)	469887
Other Deductions (INR)	15567
Paid by the Patient (INR)	350000
Policy Excess / Deductible (INR)	350000
Hospital Discount (INR)	26132
Deductibles (INR)	0
Total Authorized Amount (INR)	78187

TOTAL BILL	=	469887
APPROVED		428188
		41699
DISCOUNT		26132
		15567
HOSPITAL DISCOUNT		10000
		5567
ADVANCE		10000
		4433

Base and Top up authorisation summary

Base Policy (Cashless - 40105912)	350000
Top up Policy (Cashless - 40256217)	78187
Total Authorized	428187
Base Policy Discount	0
Total Payable By Insured	15508

Detailed list of deductions have been shared with the claimant

Terms and conditions for authorization:

1. Cashless authorization letter issued on the basis of information provided in pre-authorization form. In case of misrepresentation/concealment of facts, any material difference/discrepancy in information is observed in discharge summary / IPD records then cashless authorization stands null & void. At any point of claim processing Insurer or TPA reserves the right to raise queries for any other document to ascertain the admissibility of claim.
2. In case of any additional charges of procedure/emergency are mandatory for claim payout above the 1st fact.
3. In case provider opt-out, subject any additional amount from the individual in excess of Agreed Package Rates except cost towards non-admissible benefits (including additional charges due to opting higher room rent than eligibility/choosing separate line of treatment which is not envisaged/considered in Package).
4. Network provider shall not make any recovery from the deposit amount collected from the insured except for the cost towards non-admissible amounts (including additional charges due to opting higher room rent than eligibility/choosing separate line of treatment which is not envisaged/considered in Package).
5. In the event of unauthorized recovery of any additional amount from the insured in excess of Agreed Package Rates, the authorized TPA Insurance company reserves the right to recover the same or get the same refunded to the policy holder from the network provider and/or take necessary action as provided under the MOU.
6. Where treatment / procedure to be carried out by a Doctor/Surgeon of insured's choice (not empanelled with the Hospital) network provider may give treatment after obtaining specific consent of the policyholder.
7. Expenses on investigations / diagnostic tests, etc. which are not related to the condition for which admission is sought are not admissible.
8. Expenses are excluded which are not covered / not payable as per health insurance policy terms and conditions are not admissible.
9. Expenses related to medicines/drugs incurred post discharge and Differential cost borne by the policyholder may be reimbursed by Insurer subject to terms and conditions of the policy.

The following documents must be submitted in full within 7 days from date of discharge to enable settlement of claim:

1. Original cashless claim form in IRDAI format
2. Government ID proof and Medi Assist ID card of the patient along with KYC form
3. Detailed discharge summary with Main hospital bill along with Break-up of the bill amount being claimed
4. Cash memos from the Hospitals / Chemists supported by proper prescriptions
5. Diagnostic Test Reports, X-ray films, and Receipts supported by note from the attending Medical Practitioner / Surgeon recommending such diagnostic tests
6. Original sticker for all the implants & high value consumables
7. Surgeon's Certificate stating the nature of operation performed and Surgeon's Bill and Receipt
8. Certificates from attending Medical Practitioner / Surgeon giving patient's condition and advice on discharge
9. Copy of the receipt for the amount settled by the patient / representative
10. Final Hospital bills should be issued in the name of The New India Assurance Co. Ltd as a payer for payment of cashless claims. This is a mandatory requirement for claim settlement.
11. All the above documents must be submitted to the address mentioned in the last page of the letter. (Beneath signature)

As per Modified Guidelines on Standards and Benchmarks for Hospitals in the Provider Network issued by IRDAI vide Circular Ref: IRDA/HL/REG/GDL/14-07/2018 dated 27th July 2018, your Hospital is mandatorily required to Register with ROHINI and obtain either Pre-entry level Certificate (or higher level of certificate) issued by NABH or State Level Certificate (or higher level of certificate) under NQAS, issued by National Health Systems Resources Centre (NHSRC) on or before July 26, 2019.

QUICK LINKS:

For partner hospital

View this claim on [IHx](#). Not on IHx yet? [Sign Up](#) now.

Warm Regards,

Medi Assist Insurance TPA Pvt. Ltd
CIN: U65199KA1999PTC029676

Cashless Processing Centre

#20-1A, Jayashankar

Hyderabad, Telangana

India - 500002

Phone: +91 787 6937324

Disclaimer: The TPA extends the cashless facility subject to the standard terms & conditions of the policy and the information provided in the cashless request form. We suggest that the patient continues with the treatment as advised by the treating doctor, irrespective of the pre-authorization/cashless facility.

App



Connect



THIS IS A SYSTEM GENERATED CORRESPONDENCE. PLEASE DO NOT REPLY TO THIS EMAIL.

© 2018 Medi Assist



Medi Assist Insurance TPA Pvt. Ltd



XAP40105912

Date :15 Oct 2024

To,

The Administrator / Medical Superintendent,
Medway Hospital,
NO PC7 & PC7A, BLOCK-4, BHARATHI SALAI, NOLAMBUR, MOGAPPAIR WEST, CHENNAI 600037
Hospital ID: (256883)
Rohini Id: 8900080475238

Dear Partner,

With reference to your request (40105912) for final cashless pre-authorization, we hereby authorize INR 350000 against your final bill amount INR 469887. The details of the pre-authorization are as follows:

Patient Details

Patient Name:	Sorban Palan S.
Relation to Primary Beneficiary:	Father
Age:	70
Gender:	M
Insurance Company:	The New India Assurance Co. Ltd
Medi Assist ID:	5098183051
Policy Holder:	IDFC FIRST Bank Limited
IP No:	
Policy No:	92000034240400000086
Policy/Plan Period:	30 Jun 2024 to 29 Jun 2025
Primary Beneficiary:	Bindhu S S
Insurer Claim No:	TP00392000024901801942
Insurer Member ID:	MEMBER57451

Treatment Details

Provisional Diagnosis:	Urinary tract infection, site not specified
Expected/Actual Date Of Admission:	06 Oct 2024
Treating Doctor:	VAISHNAVI GANESAN
Procedure / Treatment Planned:	Ureteroscopy-Examination procedures on ureter (URIS)
Estimated/Actual Date of Discharge:	15 Oct 2024
Room Category Occupied:	Single private room
Length Of Stay:	9
Eligible Room Category:	Single Ward (Private / Special / Executive Ward)

Total Authorized amount Rs 350000 (Three Lakh Fifty Thousand).

Authorization Remarks :

AL

Note: If Top Up is available and applicable, as per policy conditions, Top Up claims will be processed and additional amounts will be approved along with base amount as per your benefit.

Authorization Summary

Total bill amount (INR)	469887
Other Deductions (INR)	15567
Policy Excess / Deductible (INR)	78187
Paid by the Patient (INR)	78187
Hospital Discount (INR)	20133
Deductibles (INR)	0

Total Authorized Amount(INR)

350000

Amount to be paid by Insured (INR)

93751

Detailed list of deductions have been shared with the claimant

Terms and conditions for authorization:

1. Cashless authorization letter issued on the basis of information provided in pre authorization form. In case of misrepresentation/concealment of facts, any material difference/deviation/ discrepancy in information is observed in discharge summary / IPD records then cashless authorization stands null & void. At any point of claims processing Insurer or TPA reserves the right to raise queries for any other document to ascertain the admissibility of claim.
2. KYC (know your customer) details of proposer/employee/beneficiary are mandatory for claim payout above Rs.1 lakh.
3. Network provider shall not collect any additional amount from the individual in excess of Agreed Package Rates except cost towards non admissible amounts (including additional charges due to opting higher room rent than eligibility/choosing separate line of treatment which is not envisaged/considered in Package).
4. Network provider shall not make any recovery from the deposit amount collected from the insured except for the cost towards non admissible amounts (including additional charges due to opting higher room rent than eligibility/choosing separate line of treatment which is not envisaged/considered in Package).
5. In the event of unauthorized recovery of any additional amount from the insured in excess of Agreed Package Rates, the authorized TPA/Insurance company reserves the right to recover the same or get the same refunded to the policy holder from the network provider and/or take necessary action as provided under the MOU.
6. Where treatment / procedure to be carried out by a Doctor/Surgeon of insured's choice (not empaneled with the Hospital) network provider may give treatment after obtaining specific consent of the policyholder.
7. Expenses on investigations / diagnostic tests, etc. which are not related to the condition for which admission is sought are not admissible.
8. Expenses are excluded which are not covered / not payable as per health insurance policy terms and conditions are not admissible.
9. Expenses related to medicines/drugs incurred post discharge and Differential cost borne by the policyholder may be reimbursed by Insurer subject to terms and conditions of the policy.

The following documents must be submitted in full within 7 days from date of discharge to enable settlement of claim:

1. Original cashless claim form in IRDAI format
2. Government ID proof and Medi Assist ID card of the patient along with KYC form
3. Detailed discharge summary with Main hospital bill along with Break-up of the bill amount being claimed
4. Cash memos from the Hospitals / Chemists supported by proper prescriptions
5. Diagnostic Test Reports, X-ray films, and Receipts supported by note from the attending Medical Practitioner / Surgeon recommending such diagnostic tests
6. Original sticker for all the implants & high value consumables
7. Surgeon's Certificate stating the nature of operation performed and Surgeon's Bill and Receipt
8. Certificates from attending Medical Practitioner / Surgeon giving patient's condition and advice on discharge
9. Copy of the receipt for the amount settled by the patient / representative
10. Final hospital bills should be issued in the name of The New India Assurance Co. Ltd as a payer for payment of cashless claims. This is a mandatory requirement for claim settlement.
11. Please send cashless documents to the address mentioned in the last page of the letter. (Beneath signature)

NOTE: As per Modified Guidelines on Standards and Benchmarks for Hospitals in the Provider Network issued by IRDAI vide Circular Ref: IRDA/HL/REG/GDU/114/07/2018, dated 27th July 2018, your Hospital is mandatorily required to Register with ROHINI and obtain either Pre-entry level Certificate (or higher level of certificate) issued by NABH or State Level Certificate (or higher level of certificate) under NQAS, issued by National Health Systems Resources Centre (NHSRC) on or before July 26, 2019.

QUICK LINKS:

For partner hospital

View this claim on [IHX](#). Not on IHX yet? [Sign Up](#) now.

Warm Regards,

Medi Assist Insurance TPA Pvt. Ltd

CDR: 0051995A199911023676

Cashless Processing Centre

8981A, Gurgaon

HRID 123456789

Phone: 0120-6617324

Mobile: 0120-6617324

Website: 0120-6617324

Disclaimer: The TPA extends the cashless facility subject to the standard terms & conditions of the policy and the information provided in the cashless request form. We suggest that the patient continues with the treatment as advised by the treating doctor, irrespective of the pre-authorization/cashless facility.

App

+

Connect

+

f

+

THIS IS A SYSTEM GENERATED CORRESPONDENCE. PLEASE DO NOT REPLY TO THIS EMAIL

© 2018 Medi Assist