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Medi Assist Insurance TPA Pvt, Ltd



Date :04 Oct 2024

The Administrator / Medical Superintendent, Medway Hospital, NO PC7 & PC7A, BLOCK 4., BHARATHI SALAI, NOLAMBUR, MOGAPPAIR WEST, CHENNAI 600037 Hospital ID (298883) Rohini Id 8900080475298

With reference to your request (125001671) for final cashless pre-authorization, we here by authorize INR 8246 against your final bill amount INR 11613. The details of the pre-authorization are as follows:

Patient Details

A.Avanthika Patient Name Daughter Relation to Primary Beneficiary 6 Age The Oriental Insurance Co. Ltd. Insurance Company 4061730504 Medi Assist ID A O Smith India Water Products Private Limited Policy Holder IP No. 332204/48/2025/375 Policy No. 24 May 2024 to 23 May 2025 Policy/Plan Period Ajay Kumar R Primary Beneficiary Insurer Claim No Insurer Member ID

Treatment Details Disorrhoea & gastroenteritis of presumed intectious origin Provisional Diagnosis 03 Oct 2024 Expected/Actual Date Of Admission • RAASHIDHA Treating Doctor Conservative Management Procedure / Treatment Planned 04 Oct 2024 Estimated/Actual Date of Discharge Single private room Room Category Occupied Length Of Stay Single Ward (Private / Special / Executive Ward) Eligible Room Category

Total Authorized amount Rs 8246 (Eight Thousand Two Hundred and Forty Six).

Authorization Remarks :

Note: If Top Up is available and applicable, as per policy conditions, Top Up claims will be processed and additional amounts will be approved along with base amount as per your benefit.

Authorization Summary

Total bill amount (INIR)	11613
Other Deductions(INR)*	2745
Hospital Discount (INR)	622
Deductibles (INR)	0
Total Authorized Amount(INR)	8246
Amount to be paid by Insured (INR)	2745

Detailed list of deductions have been shared with the claimant

Terms and conditions for authorization:

Cashless authorization letter issued on the basis of information provided in pre-authorization form. In case of misrepresentation/concealment of facts, any material difference/deviation/ discrepancy in information is observed in discharge summary / IPD records their cashless authorization stands null & void, At any point of claim precessing insurer or TPA reserves the right to raise queries for any other document to accertain the admissibility of claim, void, At any point of claim precessing insurer or TPA reserves the right to raise queries for any other document to accertain the admissibility of claim.
 KYC (know your customer) details of proposer/employee/beneficiary are mandatory for claim payout above Rs.1 lakh.
 Network provider shall not collect any additional amount from the individual in excess of Agreed Pack use features except cost towards non admissible amounts (including additional charges due to opting higher room rent than eligibility/choosing separate line of treatorent which is not

amounts (including additional charges due to opting higher room rent than eligibility/choosing separate line of reatment which is not envisaged/considered in Package) Network provider shall not make any recovery from the deposit amount collected from the insured except for the cost towards non admissible amounts

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In the event of unauthorized recovery of any additional amount from the insured in excess of Agreed Pickage Rates, the authorized TPA/Insurance commany receives the right to recover the same or get the same refunded to the policy holder from the policy Where treatment / procedure to be carried out by a Doctor/Surgeon of insured's choice (not empanded with the Hospital) mitwork provider may give

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The following documents must be submitted in full within 7 days from date of discharge to enable settlement of claim:

Original cashless claim form in IRDAI format

Original cashless claim for the Honor Control of the Control of the patient along with KYC form Detailed discharge summary with Main hospital bill along with Break-up of the bill amount being claimed. Cash memos from the Hospitals / Chemists supported by proper prescriptions.

Diagnostic Test Reports, X-ray films, and Receipts supported by note from the attending Medical Practioner / Surgeon recommending such diagnostic tests

Original sticker for all the implants & high value consumables

Surgeon's Certificate stating the nature of operation performed and Surgeon's Bill and Receipt Certificates from attending Medical Practitioner / Surgeon giving patient's condition and advice on discharge

Copy of the receipt for the amount settled by the patient / representative

Final hospital bills should be issued in the name of The Oriental Insurance Co. Ltd. as a payer for payorent of cashless claims. This is a mandatory requirement for claim settlement.

11. Please send cashless documents to the address mentioned in the last page of the letter. (Beneath a gradue)

Note As per Modified Guidelines on Standards and Benchmarks for Hospitals in the Provider Newtonk issued by IRDAl vide Circular Ref; IRDA/HLT/REG/GDL/114/07/2018 dated 27th July 2018, your Hospital is mandatorily required to Register with ROHINI and obtain either Pre-entry Revel Certificate (or higher level of certificate) issued by NABH or State Level Certificate (or higher level of certificate) under NOAS, issued by NaBH or State Level Certificate (or higher level of certificate) under NOAS, issued by NaBH or State Level Certificate (or higher level of certificate) under NOAS, issued by NaBH or State Level Certificate (or higher level of certificate) under NOAS, issued by NaBH or State Level Certificate (or higher level of certificate) under NOAS, issued by NaBH or State Level Certificate (or higher level of certificate).

QUICK LINKS:

For partner hospital

View this claim on IHX. Not on IHX yet? Sign Up now.

Warm Regards,

Medi Assist Insurance TPA Pvt. Ltd CIN: U85199KA1999PTC025676 Cashless Processing Centre #58/1A, Singhasandra. Hosur Main Road Begur Post. Bangalore, PIN - 560068. Helpline, 0120-6937324

Disclaimer. The TPA extends the cashless facility subject to the standard terms & conditions of the policy and the information provided the cashless request form. We suggest that the nt confiners with the treatment as activeed by the treating doctor, irrespective of the pre-authorization/cashless facility

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