Patient Name DEK.GAYATHREMD

Mr.N.ARUNKUMAR 37'Male/MHV202404939 02/10/2024/19/2024000926

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CONSULTANT NAME	Date	Date	Date	Date	Date	Date	Date
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la Ramoch Kumay (175)	3/10/29						
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Medi Assist Insurance TPA Pvt. Ltd



Date:08 Oct 2024

The Administrator / Medical Superintendent, Medway Hospitals, No.15, Ranganathan Road, Poonthottam, Hospital ID: (386284) Rohini Id: 8900080589117

Dear Partner.

With reference to your request (124957159) for final cashless pre-authorization, we here by authorize INR 57885 against your final bill amount INR 74822. The details of the pre-authorization are as follows:

Patient Details Datiant Manya

Patient Name	Arun Kumar
Relation to Primary Beneficiary	Self
Age	36
Gender	М
Insurance Company	The New India Assurance Co. Ltd
Medi Assist ID	4017346045
Policy Holder	Tata Consultancy Services Ltd
IP No.	
Policy No.	92000034240400000025
Policy/Plan Period	01 Apr 2024 to 31 Mar 2025
Primary Beneficiary	Arun Kumar
Insurer Claim No	TP00392000024901844683
Insurer Member ID	MEMBER428495

Treatment Details

Provisional Diagnosis	Generalized pustular psoriasis
Expected/Actual Date Of Admission	02 Oct 2024
Treating Doctor	K GAYATHRI
Procedure / Treatment Planned	Conservative Management
Estimated/Actual Date of Discharge	08 Oct 2024
Room Category Occupied	Semi private room
Length Of Stay	6
Eligible Room Category	Single Ward (Private / Special / Executive Ward)

Total Authorized amount Rs 57885 (Fifty Seven Thousand Eight Hundred and Eighty Five).

Authorization Remarks:

Approved as per policy T&C, Rs.6,433 deducted as 10% or maximum up to Rs.10000 copay applicable as per policy T & C.

Note: If Top Up is available and applicable, as per policy conditions, Top Up claims will be processed and additional amounts will be approved along with base Total Firel.
-1049 = 73713.

Beaun Dr. fees amount as per your benefit.

57885

Authorization Summary

Total Authorized Amount(INR)

74822 Total bill amount (INR) 4616 Other Deductions(INR)* 6433 Copay (INR) 5888 Hospital Discount (INR) 0 Deductibles (INR)

Detailed list of deductions have been shared with the claimant

Terms and conditions for authorization:

- Cashless authorization letter issued on the basis of information provided in pre authorization form. In case of misrepresentation/concealment of facts, any material difference/deviation/ discrepancy in information is observed in discharge summary / IPD records then cashless authorization stands null & void. At any point of claim processing Insurer or TPA reserves the right to raise queries for any other document to ascertain the admissibility of claim.
 KYC (know your customer) details of proposer/employee/beneficiary are mandatory for claim payout above Rs.1 lakh.
 Network provider shall not collect any additional amount from the individual in excess of Agreed Package Rates except cost towards non admissible amounts (including additional charges due to opting higher room rent than eligibility/choosing separate line of treatment which is not envisaged/considered in Package).
- envisaged/considered in Package)
- Network provider shall not make any recovery from the deposit amount collected from the insured except for the cost towards non admissible amounts (including additional charges due to opting higher room rent than eligibility/choosing separate line of treatment which is not envisaged/considered in Package)
- In the event of unauthorized recovery of any additional amount from the insured in excess of Agreed Package Rates, the authorized TPA/Insurance company reserves the right to recover the same or get the same refunded to the policy holder from the network provider and/or take necessary action as provided under the MOU.
- Where treatment / procedure to be carried out by a Doctor/Surgeon of insured's choice (not empaneled with the Hospital) network provider may give treatment after obtaining specific consent of the policyholder.

 Expenses on investigations / diagnostic tests, etc. which are not related to the condition for which admission is sought are not admissible
- Expenses are excluded which are not covered / not payable as per health insurance policy terms and conditions are not admissible
- Expenses related to medicines/drugs incurred post discharge and Differential cost borne by the policyholder may be reimbursed by Insurer subject to terms and conditions of the policy

The following documents must be submitted in full within 7 days from date of discharge to enable settlement of claim:

- Original cashless claim form in IRDAI format Government ID proof and Medi Assist ID card of the patient along with KYC form
- Detailed discharge summary with Main hospital bill along with Break-up of the bill amount being claimed 3.
- Cash memos from the Hospitals / Chemists supported by proper prescriptions
- Diagnostic Test Reports, X-ray films, and Receipts supported by note from the attending Medical Practitioner / Surgeon recommending such diagnostic 5.
- Original sticker for all the implants & high value consumables
- Surgeon's Certificate stating the nature of operation performed and Surgeon's Bill and Receipt
- 8.
- Certificates from attending Medical Practitioner / Surgeon giving patient's condition and advice on discharge
 Copy of the receipt for the amount settled by the patient / representative
 Final hospital bills should be issued in the name of The New India Assurance Co. Ltd as a payer for payment of cashless claims. This is a mandatory requirement for claim settlement.
- Please send cashless documents to the address mentioned in the last page of the letter. (Beneath signature) 11.

Note: As per Modified Guidelines on Standards and Benchmarks for Hospitals in the Provider Network issued by IRDAl vide Circular Ref. IRDA/HLT/REG/GDL/114/07/2018 dated 27th July 2018, your Hospital is mandatorily required to Register with ROHINI and obtain either Pre-entry level Certificate (or higher level of certificate) issued by NABH or State Level Certificate (or higher level of certificate) under NQAS, issued by National Health Systems Resources Centre (NHSRC) on or before July 26, 2019.

QUICK LINKS:

For partner hospital

View this claim on IHX. Not on IHX yet? Sign Up now.

Warm Regards.

Medi Assist Insurance TPA Pvt. Ltd CIN: U85199KA1999PTC025676. Cashless Processing Centre

#58/1A, Singhasandra Hosur Main Road, Begur Post

Bangalore, PIN - 560068. Helpline: 0120-6937324

Disclaimer: The TPA extends the cashless facility subject to the standard terms & conditions of the policy and the information provided in the cashless request form. We suggest that the patient continues with the treatment as advised by the treating doctor, irrespective of the pre-authorization/cashless facility.

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