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Sister In-charge



Medi Assist Insurance TPA Pvt. Ltd



Date :04 Sep 2024

To,

The Administrator / Medical Superintendent, Medway Hospital, NO PC7 & PC7A, BLOCK: 4,, BHARATHI SALAI, NOLAMBUR, MOGAPPAIR WEST, CHENNAI 600037 Hospital ID: (298883) Rohini Id: 8900080475298

Dear Partner,

With reference to your request (39572593) for final cashless pre-authorization, we here by authorize INR 26513 against your final bill amount INR 40129. The details of the pre-authorization are as follows:

Patient Details

Samudhra Prasan Patient Name Daughter Relation to Primary Beneficiary Gender The New India Assurance Co. Ltd Insurance Company 5132171406 Medi Assist ID Hexaware Technologies Limited Policy Holder IP No. 89000034230400000257_Ex Policy No. 14 Aug 2024 to 13 Aug 2025 Policy/Plan Period Prasan K Primary Beneficiary TP00389000024900033215 Insurer Claim No

Insurer Member ID

Treatment Details Acute bronchiolitis, unspecified Provisional Diagnosis 03 Sep 2024 Expected/Actual Date Of Admission AIYSHA BEEVI Treating Doctor Conservative Management Procedure / Treatment Planned 04 Sep 2024 Estimated/Actual Date of Discharge Single private room Room Category Occupied Length Of Stay Single Ward (Private / Special / Executive Ward) Eligible Room Category

Total Authorized amount Rs 26513 (Twenty Six Thousand Five Hundred and Thirteen).

Authorization Remarks:

cashless approved

Note: If Top Up is available and applicable, as per policy conditions, Top Up claims will be processed and additional amounts will be approved along with base Total= 40129 amount as per your benefit.

Authorization Summary	Approval = 26513
Total bill amount (INR)	40129 13616
Other Deductions(INR)*	4469 Hospital) a -1 G
Copay (INR)	6629 HOSPITAL 2518
Hospital Discount (INR)	2518
Deductibles (INR)	
Total Authorized Amount(INR)	26513 Advance = 5000
	6098 T

Detailed list of deductions have been shared with the claimant

Terms and conditions for authorization:

Cashless authorization letter issued on the basis of information provided in pre authorization form. In case of misrepresentation/concealment of facts, any material difference/deviation/ discrepancy in information is observed in discharge summary / IPD records then cashless authorization stands null & void. At any point of claim processing Insurer or TPA reserves the right to raise queries for any other document to ascertain the admissibility of claim. KYC (know your customer) details of proposer/employee/beneficiary are mandatory for claim payout above Rs.1 lakh. Network provider shall not collect any additional amount from the individual in excess of Agreed Package Rates except cost towards non admissible amounts (including additional charges due to opting higher room rent than eligibility/choosing separate line of treatment which is not

envisaged/considered in Package) Network provider shall not make any recovery from the deposit amount collected from the insured except for the cost towards non admissible amounts

(including additional charges due to opting higher room rent than eligibility/choosing separate line of treatment which is not envisaged/considered in

Package)

In the event of unauthorized recovery of any additional amount from the insured in excess of Agreed Package Rates, the authorized TPA/Insurance company reserves the right to recover the same or get the same refunded to the policy holder from the network provider and/or take necessary action as provided under the MOU.

Where treatment i procedure to be carried out by a Doctor/Surgeon of insured's choice (not empaneled with the Hospital) network provider may give treatment after obtaining specific consent of the policyholder.

Expenses on investigations / diagnostic tests, etc. which are not related to the condition for which admission is sought are not admissible

Expenses are excluded which are not covered / not payable as per health insurance policy terms and conditions are not admissible Expenses related to medicines/drugs incurred post discharge and Differential cost borne by the policyholder may be reimbursed by Insurer subject to terms and conditions of the policy

6 The following documents must be submitted in full within 7 days from date of discharge to enable settlement of claim:

Original cashless claim form in IRDAI format

Government ID proof and Medi Assist ID card of the patient along with KYC form

Detailed discharge summary with Main hospital bill along with Break-up of the bill amount being claimed

Cash memos from the Hospitals / Chemists supported by proper prescriptions

Diagnostic Test Reports, X-ray films, and Receipts supported by note from the attending Medical Practitioner / Surgeon recommending such diagnostic tents

Criginal sticker for all the implants & high value consumables
Surgeon's Certificate stating the nature of operation performed and Surgeon's Bill and Receipt
Certificates from attending Medical Practitioner / Surgeon giving patient's condition and advice on discharge
Copy of the receipt for the amount settled by the patient / representative
Final hospital bills should be issued in the name of The New India Assurance Co. Ltd as a payer for payment of cashless claims. This is a mandatory requirement for claim settlement.

11. Please send cashless documents to the address mentioned in the last page of the letter. (Beneath signature)

Note: As per Modified Guidelines on Standards and Benchmarks for Hospitals in the Provider Network issued by IRDAI vide Circular Ref: IRDA/HLT/REG/GDL/114/07/2018 dated 27th July 2018, your Hospital is mandatorily required to Register with ROHINI and obtain either Pre-entry level Certificate (or higher level of certificate) issued by NABH or State Level Certificate (or higher level of certificate) under NOAS, issued by NABH or State Level Certificate (or higher level of certificate) under NOAS, issued by NABH or State Level Certificate (or higher level of certificate) under NOAS, issued by NABH or State Level Certificate (or higher level of certificate) under NOAS, issued by NABH or State Level Certificate (or higher level of certificate) under NOAS, issued by NABH or State Level Certificate (or higher level of certificate) under NOAS, issued by NABH or State Level Certificate (or higher level of certificate) under NOAS, issued by NABH or State Level Certificate (or higher level of certificate) under NOAS, issued by NABH or State Level Certificate (or higher level of certificate) under NOAS, issued by NABH or State Level Certificate (or higher level of certificate) under NOAS, issued by NABH or State Level Certificate (or higher level of certificate) under NOAS, issued by NABH or State Level Certificate (or higher level of certificate) under NOAS, issued by NABH or State Level Certificate (or higher level of certificate) under NOAS, issued by NABH or State Level Certificate (or higher level of certificate) under NOAS, issued by NABH or State Level Certificate (or higher level of certificate) under NOAS, issued by NABH or State Level Certificate (or higher level of certificate) under NABH or State Level Certificate (or higher level of certificate) under NABH or State (or higher level of certificate) under NABH or State (or higher level of certificate) under NABH or State (or higher level or certificate) under NABH or State (or higher level or certificate) under NABH or State (or higher level or certificate) unde Systems Resources Centre (NHSRC) on or before July 26, 2019.

QUICK LINKS:

For partner hospital

View this claim on IHX. Not on IHX yet? Sign Up now.

Warm Regards,

Medi Assist Insurance TPA Pvt. Ltd CIN. U85199KA1999PTC025676. Cashless Processing Centre #58/1A Singhasandra. Hosur Main Road, Begur Post

Bangalore, PIN - 550068. Helpline 0120-6937324

Disclaimer: The TPA extends the cashless facility subject to the standard terms & conditions of the policy and the information provided in the cashless request form. We suggest that the patient continues with the treatment as advised by the treating doctor, irrespective of the pre-authorization/cashless facility

Connect 😂

