

Report # ...312539

Customer Copy
TOLL FREE No. 1800-103-3854**FUJIFILM****FUJIFILM India Pvt. Ltd**Unit No. 801-807, 8th Floor, Tower C,
Unitech Cyber Park, Sector 39,
Gurugram-122001, Haryana. INDIA
medical.services@fujifilm.com**Field Service Report**

SFDC CASE ID			Date	
Customer Details				
Customer Name				
Address	State	Department		
		Contact Person		
		Phone No.		
		Email Address		
Equipment's Details				
Equipment Type				
Model				
Serial No.				
Service Contract Type	<input type="checkbox"/> WARRANTY <input type="checkbox"/> CMC <input type="checkbox"/> AMC <input type="checkbox"/> PER CALL			
Console Name & Version				
Workstation Name & Version				
SR Details				
Call Received Date				
FFIN / Authorized Service Provider				
Activity Start Date & time			Activity End Date & Time	
Total Travel Time (in hrs.)				
Activity Description				
Problem Description / Error				
Action Taken				
Call Status	<input type="checkbox"/> COMPLETED <input type="checkbox"/> UNDER OBSERVATION <input type="checkbox"/> INCOMPLETE			
Engineer's Remark (if any)				
Part Used / Required				
Part Name / Description	Part Code		Qty.	
Engineer Signature	Customer Remarks			
Engineer Name	Customer Signature & Stamp			

FFINACE22SR Ver1.0

Imagers - Preventive Maintenance Program List

Customer Name & Address					
Model No.					
Serial No. 289					
Software Version					
Installation Date :					
Status	<input type="checkbox"/> Warranty	<input type="checkbox"/> Ext. Warranty	<input type="checkbox"/> AMC	<input type="checkbox"/> CMC	
Case ID					
PM Due Date					
PM Date					
PM No	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	

Applicable Year					Maintenance Program	Remarks
1 Y	2 Y	3 Y	4 Y	5 Y	Power Conditions	
					Phase to Neutral	VAC
					Phase to Earth	VAC
					Neutral to Earth	VAC
					Backup Time	
					Proper Protective Grounding	
1 Y	2 Y	3 Y	4 Y	5 Y	Backing & Checking error logs	
					Major Erros	
					Check for any Abnormal Sound	
					Part Changed since last PM	
					Check for Image Conveyance (Image Shift / Width / Artifact / Scratches)	
					Checking the Interlock Function	
					Checking the Fan Operations	
					Tray & Magaine (DRypix Lite)	
1 Y	2 Y	3 Y	4 Y	5 Y	Checking the Tray (Visual & Mechanical Operation)	
					Checking Magazine Detection (Visual & Mechanical Operation)	
					Cleaning of " Cleaning Roller"	
1 Y	2 Y	3 Y	4 Y	5 Y	Cleaning of Air Filters	
					Removal Unit	
1 Y	2 Y	3 Y	4 Y	5 Y	Cleaning the Removal Unit.Cleaning inside the Equipment	
					Cleaning & Cleaning of Rubber Belt	
					Cleaning the Sub- Seaning Conveyance Roller	
					Cleaning the Density Measurement Section	
					Cleaning Film Release Section	
					Heat Development Unit	
1 Y	2 Y	3 Y	4 Y	5 Y	Cleaning the Heat Development Unit	
					Cleaning Thermal Herd (only for DRYPIX Lite & 2000)	
					Greaning (only for Drypix Lite & 7000)	
					Cleaning the Platen Roller and Conveyor Exit Roller	
					Cleaning & Fixing of Covers	
					Setting Date and Time	
					Final Operation Checks / Checking Image	
1 Y	2 Y	3 Y	4 Y	5 Y	Checking the Error Log	

Customer Remarks

Customer Signature & Stamp

Engineer : =

Signature

F C R - Preventive Maintenance Program List

Customer Name & Address	
Model No.	
Serial No.	530
Software Version	
Installation Date :	
Status	<input type="checkbox"/> Warranty <input type="checkbox"/> Ext. Warranty <input type="checkbox"/> AMC <input type="checkbox"/> CMC
Case ID	
PM Due Date	
PM Date	
PM No	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4

Applicable Year					Maintenance Program	Remarks
1 Y	2Y	3Y	4Y	5Y	Power Conditions	
					Phase to Neutral	VAC
					Phase to Earth	VAC
					Neutral to Earth	VAC
					Backup Time	
					Proper Protective Grounding	
1 Y	2Y	3Y	4Y	5Y	Backing & Checking error logs	
					Major Erros	
					Check for any Abnormal Sound	
					Part Changed since last PM	
					Check for image Conveyance (Image Conveyance (White line 2mm)	
					Checking theErasure Lamp Lighting Time	
	2Y		4Y		Turning Off the High - Voltage Switch	
					Removing and Cleaning Covers & Louvers :-	
1 Y		5Y			Front & Rear Cover, Right-Left Side Cover, Cleaning Air Filter,Louvers	
2Y		4Y			Front Cover, Front Cover Place , Right & Left Side Cover.	
					Rear Cover, Rear Cover Plate.	
					Dust-tight Cover assembly	
					Operation Panel assembly	
					Erasure Unit :-	
1Y:	2Y	3Y	4Y	5Y	Cleaning Erasure Lamp Filter	
					Cleaning Reflection Plate	
					Cleaning of Brush Rollers	
	2Y		4Y		Cassette Set Unit :-	
	2Y		4Y		Cleaning the Suction Cups (Left-Hand) & Hose	
	2Y		4Y		Cleaning the Suction Cups (Right-Hand) & Hose	
	2Y		4Y		Cleaning the Suction Rubber Rollers	
	2Y		4Y		Cleaning the Antistatic Member and Shutter	
	2Y		4Y		Cleaning Inside Machine	
	2Y		4Y		Side - Positioning Conveyor Unit	
	2Y		4Y		Cleaning Light - Collecting Guide	
	2Y		4Y		Cleaning the Post - Reading Conveyor Guide Assembly	
	2Y		4Y		Cleaning the S Value	
1Y	2Y	3Y	4Y	5Y	Checking the Error Log	

Customer Remarks

Engineer : -

Customer Signature & Stamp

Signature